



NALS OUTDOORS INDIA PRIVATE LIMITED

APPROVED BY GOVERNMENT OF INDIA

General Terms and Conditions

PAYMENT TERMS

1. 100% payment while booking.
2. Bank account details: **NALS Outdoors India Private Limited** A/c No. 32586375634 / State Bank of India, RS Puram Branch, Coimbatore – 641002, India. IFSC: SBIN0003061 / SWIFT: SBININBB451
3. Currency for payment is Indian Rupee / refund, if any, in Indian currency.

CANCELLATION & REFUND POLICY

If participant leaves or cancels the program for any reason, the following charges will apply:

1. More than 30 days prior to commencement of program Rs. 1000
2. 15-30 days prior to commencement of program 20%
3. 8-14 days prior to commencement of program 50%
4. Less than 8 days to commencement of program 100%
5. All refunds will be processed with 10 working days from date of cancellation

The above is a general guide for most of the programs. **However, please refer to your Program Description document (available on each program page on website) for cancellation policy.**

Very rarely, NALS may be forced to cancel a program due to *force majeure* (inclement weather, unsafe terrain, or any natural calamity). Also, third party actions (cancellation of transport like trains and buses, riots etc) may lead to sudden disruption of program or even cancellation. In such circumstances, NALS will not be obliged to make any refund.

PARTICIPANT BEHAVIOUR AND DISCIPLINE

NALS will expel any participant who exhibits behaviour that is unsafe, indecent and distracts the mission of the program. Use of alcohol, illegal drugs and substances, theft or misuse of property, intentional damage to NALS' property, poor upkeep of program timings, lack of motivation, harassment of fellow participants are examples of behaviour that lead to expulsion. No refund will be paid in case of expulsion.

RISK DECLARATION

Please be aware that trekking, mountaineering and any outdoor activity carry serious risks and hazards due to various factors. Trekking in higher altitudes requires high fitness and endurance levels and you must be mentally and physically prepared for the same. Persons with serious health issues like Blood pressure, Diabetes, Heart Disease, Bone disease and so on are requested to consult their physician before enrolling into any outdoor programs. During the program one may be far away from motorable road and / or medical facilities.

Head Office: NALS Outdoors India Pvt Ltd # 31, 5th Street, Kongu Nagar Kalveerampalayam, Coimbatore - 641046, INDIA	T : +91-94422 75501 : +91-94422 75502 E : enquiry@nals.in W : www.nals.in UPI : Q490866346@ybl	Regd. Office: 36A, Bhooma Nivas, 4 th Street, Kongu Nagar, Kalveerampalayam, Coimbatore – 641 046 CIN : U74999TZ2012PTC018364 PAN : AAECN0223F GST : 33AAECN0223F1Z5
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